



Lifetime Limited Transferable Warranty

This is to certify that the Gilkey Window Company, Inc. ("Gilkey") warrants to the original purchaser

that replacement custom vinyl or fiberglass windows and patio doors (entry doors not applicable) installed on the premises at

will be free of defects in material and workmanship for as long as the original purchaser owns the home unless otherwise set forth below.

Subject to the exclusions listed, this Limited Warranty covers Gilkey manufactured products as follows:

EXTRUSIONS:

All vinyl and fiberglass profiles are warranted against warping, sagging, chipping, cracking, peeling or blistering for the life of the original purchaser.

Foil Laminated profiles are warranted against chipping, cracking, peeling, blistering, or fading (greater than 5 delta-E⁺ (Hunter) when measured in accordance with ASTM D2244) for twenty (20) years. All painted profiles are warranted against chipping, cracking, peeling, or blistering for ten (10) years. Natural fading of exterior aluminum trim coil or painted finishes are excluded.

GLASS:

All glass units will be warranted to the original purchaser plus any subsequent purchaser for twenty (20) years from the date of manufacture. No charges will be made for labor or service calls for warranty work on glass units. The warranty on glass units covers glass breakage due to manufacturing or accident (excluding golf courses). Glass units will also be warranted against seal failure, which may result in film or condensation forming between the glass surfaces. Internal or enclosed blinds inside the glass are warranted for ten (10) years.

SCREENS:

Screen fabric is covered for the life of the original purchaser. Rescreening is provided free of charge at any Gilkey location.

HARDWARE:

All balances, weather stripping, rollers, locks, keepers, and hardware are warranted to operate properly and serve design functions for the life of the original purchaser.

ENTRY DOORS:

The warranties of all steel and fiberglass entry doors supplied and installed by Gilkey, but manufactured by others, are limited to the manufacturer-supplied warranty and the warranty covering installation labor by Gilkey.

INSTALLATION:

Installation by Gilkey is covered for the life of the original purchaser. Caulking is considered ordinary maintenance; therefore not covered under this warranty.

TRANSFERABILITY:

Unless otherwise provided herein, transfer by original purchaser to a subsequent purchaser, this warranty shall be limited to ten (10) years from the date of original installation at no additional charge.

SERVICE CALLS:

Unless otherwise provided herein, service calls will be free of charge for a period of five (5) years from the original installation date. Thereafter, trip charges may apply.

WARRANTY EXCLUSIONS:

This warranty does not cover damage or conditions outside Gilkey's control, including but not limited to vandalism, acts of God, fire, accident (except for accidental glass breakage), neglect, misuse, or abuse. Gilkey's sole and exclusive obligation under this warranty is for repair or replacement of the part(s) or product(s), at Gilkey's discretion. In lieu of these remedies, Gilkey may choose to refund the purchase price of the damaged part(s) or product(s).

ALL WARRANTIES OTHER THAN STATED HEREIN ARE DISCLAIMED, INCLUDING IMPLIED WARRANTIES, OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE EXTENT ALLOWABLE BY APPLICABLE LAW. ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXPRESSLY DISCLAIMED, TO THE EXTENT ALLOWABLE BY APPLICABLE LAW.

Contact Gilkey by phone at 1-800-878-7771 or
by mail at Gilkey Window Company,
3625 Hauck Road, Cincinnati, OH 45241
for all warranty claims.